# WE'RE OPENING! 6.9.20 AND ENSURING SHOPPING WITH CONFIDENCE!

WE'RE OPENING! Our continued concern is the health of our valued employees and customers. Our top priority will remain providing high quality customer service in a safe and healthy environment. We can reassure you that our **RETAIL LOCATION OPENINGS ON JUNE 9TH, 2020** will allow the same level of expert service and customer care while adhering to the safest guidelines of safety, cleanliness and deep sanitizing. **WE CAN'T WAIT TO SEE YOU!** 

# **IN-STORE SHOPPING:**

Customers are required to wear face masks and practice social distancing when shopping in store. We will only be allowing 50% of our building capacity to cooperate with state guidelines. Check on our website regularly at www.rissebrothers.com for information about your strore's specific hours of operation.

# CLEAN CLOTHING/CLEAN STORE PROTOCOL:

Every item of clothing in our store that has been tried on will go through our strict disinfecting process. Our stores and all counters, surfaces, fitting rooms, etc. will be meticulously and continuously maintained and sanitized throughout the day and after hours as well.

#### ONLINE SHOPPING/IN-STORE PICKUP:

Customers can order online with the options of either shipping their order directly to their home, or by choosing our new **in-store pickup option**. If the in-store pick up option is chosen, you will be contacted by the store when your order is ready for pickup. When you arrive in the parking lot, we ask that you call us to let us know you are there and give us a description of your car, and your order will be placed directly in your trunk.

## SIZING:

Please visit our website for our all new, accurate sizing charts. As always, a customer service representative is always available to assist you over the phone.

## **RETURNS:**

If items ordered online need to be returned or exchanged, please ship the items back to the store with a note explaining the issue and we will either fulfill your request and ship it immediately back to you or process a refund.









SOCIAL DISTANCING



Runnemede • Indianapolis • Lanham • Dallas • Houston San Antonio • Boca Raton/Fort Lauderdale Clearwater • Davie • Lakeland • North Miami North Palm Beach • Orlando • South Miami Tampa • Winter Garden